



PHILIPPINE DEPOSIT INSURANCE CORPORATION

NOTICE TO THE DEPOSITORS OF THE CLOSED COMSAVINGS BANK WITH TRADE NAME “GSIS FAMILY BANK (A THRIFT BANK)”

1. Pursuant to Monetary Board Resolution No. 428 dated March 10, 2016, ordering the closure of Comsavings Bank with trade name “GSIS Family Bank (A Thrift Bank)”, the Philippine Deposit Insurance Corporation (PDIC) through its authorized representatives has conducted the onsite servicing of claims for insured deposits on the said closed bank starting June 14, 2016.
2. Depositors with valid deposit accounts with balances of ₱100,000.00 and below **need not file deposit insurance claims, except** when they (a) have outstanding obligations with GSIS Family Bank or acted as co-makers of these obligations, (b) have incomplete mailing address found in the bank records and/or have not updated through the Mailing Address Update Form (MAUF) and (c) have been evaluated to be not eligible for early payment. Postal Money Orders (PMO) have been sent to said depositors at their respective mailing addresses found in the bank records or updated through the MAUF.
3. Starting **June 30, 2016**, all depositors of GSIS Family Bank who were not able to file their claims during the onsite servicing of claims may submit their claims personally or through mail at PDIC, 3rd Floor, SSS Bldg., Ayala Avenue corner V.A. Rufino Street, Makati City, Monday to Friday, 8:00 AM to 5:00 PM.
4. Depositors are advised to present the following minimum requirements to the PDIC representatives when filing their claims:
 - a. **ORIGINAL** evidence of deposits such as: Savings Passbook or Certificate of Time Deposit.
 - b. **TWO (2) VALID ORIGINAL PHOTO-BEARING IDENTIFICATION DOCUMENTS (IDs)** with signature of depositor (e.g. Driver's License, SSS/GSIS ID, Senior Citizen's ID, Passport, PRC ID, OWWA/OFW ID, Seaman's ID, Alien Certificate of Registration ID, Voter's ID).

If filing personally, the original IDs must be presented. In case of filing thru mail, photocopy of IDs must be submitted.

- c. **For depositors below eighteen (18) years old**, photocopy of Birth Certificate from the National Statistics Office (NSO) or duly certified copy issued by the Local Civil Registrar.

- d. Original copy of a notarized/authenticated Special Power Attorney (SPA) of depositor or parent of a minor depositor, if claimant is not the signatory in the bank records.
5. The Claim Form shall be signed by the depositor during the filing of claim. In case of filing thru mail, a duly accomplished, signed and notarized Claim Form should be submitted together with the documents mentioned in item number 4.
 6. The signature of depositor on the Claim Form should be similar to the signature in the bank records and valid ID to be submitted. For Depositors below eighteen years old, parent should sign on the Claim Form. For By or ITF accounts, the agent as disclosed in the bank records may sign on the Claim Form. For joint accounts: "OR, AND/OR, AND", each depositor in the joint account should sign separate claim forms.
 7. PDIC will not accept claims which are incomplete/lacking in requirements. Other documents may be required by PDIC in the course of processing of claims.
 8. There are no fees or charges for the processing or payment of all deposit insurance claims. PDIC Claim Form, pro-forma affidavits and documents are given free of charge. The Claim Form and SPA may be downloaded from the PDIC website at www.pdic.gov.ph.
 9. The public is advised to transact only with authorized PDIC representatives. In accordance with the provisions of R.A. 3591, as amended, the last day for filing claims (prescriptive date) for insured deposits in the closed GSIS Family Bank is on **May 13, 2018**. After **May 13, 2018**, PDIC, as insurer, shall no longer accept any claim for insured deposits maintained with the said closed bank.

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